



Maintenance Guide

Senso Pro Lock

Care and Maintenance

- Sweep or vacuum your floor regularly (at least once a week) to remove loose dirt and dust.
- Prevent stains by wiping up spills immediately.
- Mop regularly using a neutral detergent or regular vinyl cleaner which is added to the water.
- It is not recommended to apply wax on Senso Pro Lock. This can cause a slip hazard.
- Maintain the use of floor protector pads under the legs of furniture.
- The use of mats in doorways will help protect the floor from scratches. **Do not use rubber mats** (including chair protection) over the Senso Pro Lock floor as this will cause discolouration.
- Avoid exposure to direct sunlight for prolonged periods. During peak sunlight hours use blinds or drapes to minimise direct sunlight.
- If your Senso Pro Lock floor gets exposed to excessive water due to flooding, simply remove the water as quickly as possible by hand or mechanically and ensure the room is well ventilated.

Repairs

- Cut out the corner of the damaged plank and carefully remove. Take care not to damage surrounding planks.
- Select a spare plank and remove the tongue from one long and one short plank side, leaving the groove only.
- Lift the new plank into place locking the two edge pieces by gently manipulating the plank.
- Fine scratch marks as a result of household use can be eliminated through the application of two coats of a good quality vinyl floor finishing product.

Warranty

All Gerflor floorings are covered by a conditional guarantee. In the unlikely event of a manufacturing fault, the guarantee applies only to Gerflor flooring sold as first quality and used as recommended. Installation should be carried out in accordance with Australian Standards and Gerflor's installation instructions.

For further enquiries regarding the maintenance of Gerflor products please contact Gerflor customer service on **9832 1300** from within Victoria, **1800 060 785** outside Victoria and **0800 630 119** from New Zealand.